

HIPAA Compliance Checklist for WordPress Websites

1. Hosting Infrastructure

- Use a HIPAA-compliant hosting provider with signed BAA (e.g., Atlantic.Net, Amazon AWS with BAA).
- Ensure hosting provider encrypts data at rest and in transit.
- Verify physical and network security controls at the datacenter.

2. Business Associate Agreements (BAA)

- Execute BAA with all service providers accessing or storing PHI (e.g., hosting, backups, email services).
- Verify providers' HIPAA compliance posture before BAA execution.

3. SSL/TLS

- Enforce HTTPS with TLS 1.2 or higher.
- Redirect all HTTP traffic to HTTPS.
- Use HSTS headers to prevent downgrade attacks.

4. Authentication & Access Control

- Require strong passwords (min 12 characters, complexity rules).
- Enforce Two-Factor Authentication (2FA) for all users.
- Limit admin access by role, principle of least privilege.
- Audit and remove inactive user accounts regularly.

5. Audit Logging

- Enable logging for all access and administrative actions.
- Retain logs securely for at least 6 years.
- Use plugins like WP Activity Log with offsite log storage.

6. Data Encryption

- Encrypt all PHI at rest using server-level or disk-level encryption.
- Use encrypted backup solutions with secure key management.

7. Form Handling & PHI Transmission

- Use HIPAA-compliant form plugins (e.g., Formidable Forms with HIPAA add-on).
- Do not send PHI over email without encryption.
- Ensure data transmission is over TLS-only endpoints.

8. Database Security

- Harden MySQL/PostgreSQL with firewall rules, non-default ports, and encrypted connections.
- Sanitize all user inputs to prevent SQL injection.
- Remove direct DB access for web users (use prepared statements, ORM).

9. Firewall & Intrusion Protection

- Enable Web Application Firewall (e.g., Cloudflare WAF, Wordfence Premium).
- Block all unnecessary ports and protocols at the server firewall.
- Geo-limit and rate-limit access to admin URLs.

10. Malware & Vulnerability Scanning

- Schedule automated scans (Sucuri, Wordfence).
- Monitor file changes and flag unauthorized modifications.
- Perform routine manual code audits of custom themes/plugins.

11. Backup & Recovery

- Implement encrypted, versioned, offsite backups.
- Automate daily backups of files and database.
- Test recovery from backup at regular intervals.

12. Session & Cookie Security

- Enable `HttpOnly`, `Secure`, and `SameSite=Strict` for all cookies.
- Limit session lifespan; auto-logout inactive users.
- Store sessions server-side if custom logic handles PHI.

13. Data Retention & Disposal

- Create and follow retention policies for PHI.
- Securely delete outdated records from DB and backups.
- Ensure secure wiping of retired storage devices.

14. Privacy Policy & Notices

- Publish HIPAA-compliant privacy policy.
- Inform users how PHI is used, stored, and protected.
- Display notice of privacy practices as required.

15. Training & Awareness

- Conduct regular HIPAA training for admins and content managers.
- Document compliance practices and audit processes.

16. Security Risk Analysis

- Perform regular risk assessments of the entire WordPress environment.
- Document identified risks and remediation actions.